
EML ANNOUNCED AS PARTNER FOR ICARE WORKERS INSURANCE

- EML one of three partners to provide claims services in the NSW Workers Compensation Scheme beyond 31 December 2017

26 April 2017, Sydney Australia EML CEO, Mark Coyne today announced EML's continued involvement under the NSW Workers Compensation Scheme following icare's recent announcement of partners to provide claims services in the Scheme beyond 2017.

"At EML we are proud of our singular focus of helping people get their lives back after suffering a workplace injury," Mr Coyne said.

"We are committed to working closely with icare and their partners in supporting icare's vision to providing NSW business with choice, flexibility and easy-to-use options when it comes to their workers insurance," he said.

In his announcement, Mr Coyne openly acknowledged the significant contribution of fellow industry Agents.

"Over many decades, the collective contribution of Agents within the industry has helped shape the NSW scheme into a provider of world-class claims services.

"We aim to continue this shared focus and responsibility for customer-centric services and outcomes for workers employers which icare has entrusted to us.

"EML have been supporting businesses and workers in NSW for more than 100 years, and we are proud that we will continue to be there for those who need our help. Our team will be working closely with icare, their customers and our Agent partners to ensure a successful transition," added Mr Coyne.

EML provides workers compensation services to injured workers and employers on behalf of icare NSW, ReturnToWorkSA, Worksafe Victoria, icare self insurance (servicing the NSW Treasury Managed Fund) and to national organisations that self-insure.

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All media enquiries should be directed to communication@eml.com.au

About EML

Since our foundation in 1910, we've dedicated our services to help people get their lives back after injury.

From small beginnings as three workers compensation mutuals, we've grown to become an organisation supporting premiums exceeding \$1 billion, employing more than 1,400 people nationally. With expertise in all aspects of workers compensation, our people strive to deliver outstanding customer and claims management service, whilst delivering a profoundly positive impact on the lives of injured workers.

Today, we continue to build on the value that comes with being a mutual, reinvesting our profits to provide a range of benefits and practical services which support better outcomes.